

Ericsson W Series Software Update Procedure

Before updating the software please ensure that software release R4B or later is already installed. You will need to download the appropriate firmware files to your computer, unzip the files and install manually.

- Please ensure Wireless LAN (WiFi) on the W21 is turned off to free up memory whilst doing the upgrade.

UPDATING FROM R9D/R10A/R10B

- 1) Open the web interface in a browser window again
- 2) Select 'System' from the menu
- 3) In the 'Software Update' section click **BROWSE** and find the file you downloaded to your computer.
- 4) Once selected click the **INSTALL** button
- 5) Loading file, please wait... will appear in the web interface followed by a new update screen and a progress bar. The upgrade will take 10-20 minutes depending on the speed of your network card
- 6) **IMPORTANT NOTE:** for this upgrade there will be two update screens. The first update screen will get to 100% and may take several minutes to go to the second update screen. The second update screen will have 'WAN Module Upgrade' written on the screen. Once the 'WAN Module Upgrade' screen reaches 100% a restart button will appear.
- 7) Click the **RESTART** button and wait until the W21 restarts.
- 8) You can check if update R10C has been successfully upgraded by checking in the 'system' area of the web interface under 'application software'.

UPDATING FROM R4B/R5C/R6A

First File

- 1) Open the web interface in a browser window
- 2) Select 'System' from the menu
- 3) The current software version installed on the unit will appear at the top of the system screen.
- 4) In the 'Software Update' section click **BROWSE** and find the first file you downloaded to your computer.
- 5) Once selected click the **INSTALL** button

- 6) Loading file, please wait... will appear in the web interface followed by a new update screen and a progress bar. This first part takes about 2 minutes
- 7) Once the 'restart' button appears click it and wait until the unit restarts. A blank browser window will appear once the unit has restarted.

Second File

- 8) Open the web interface in a browser window again
- 9) Select 'System' from the menu
- 10) In the 'Software Update' section click **BROWSE** and find the second file you downloaded to your computer.
- 11) Once selected click the **INSTALL** button
- 12) Loading file, please wait... will appear in the web interface followed by a new update screen and a progress bar. This second part will take 10-20 minutes depending on the speed of your network card
- 13) **IMPORTANT NOTE:** for this second file there will be two update screens. The first update screen will get to 100% and may take several minutes to go to the second update screen. The second update screen will have 'WAN Module Upgrade' written on the screen. Once the 'WAN Module Upgrade' screen reaches 100% a restart button will appear.
- 14) Click the **RESTART** button and wait until the W21 restarts.
- 15) You can check if update R10C has been successfully upgraded by checking in the 'system' area of the web interface under 'application software'.